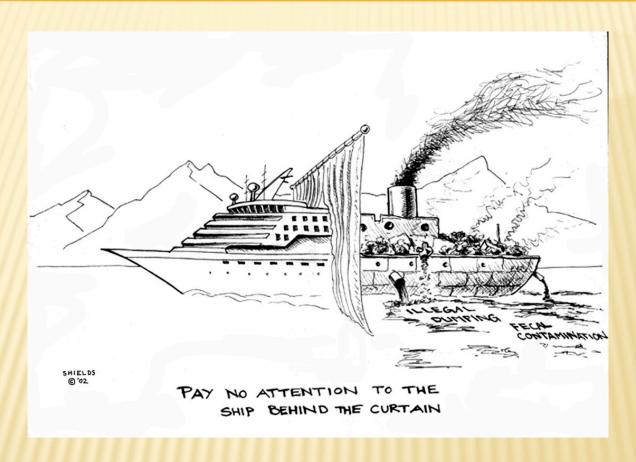
## Cruise Tourism is a Business: Issues for Charleston and South Carolina



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#### THREE THEMES OF PRESENTATION:

- Overview of the Cruise Industry
- \* The Impacts of Cruise Tourism
  - + Economic issues
  - + Environmental issues
  - + Socio-cultural issues
- Mitigating the Negative and Building the Positive

#### **Growth of Cruise Tourism**



According to Cruise Line International Association:

1980 -- 1.4 million passengers

1990 - 3.5 million passengers

2000 - 6.5 million passengers

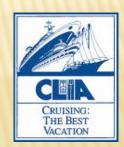
2009 - 13+ million passengers

Approximately 18 million worldwide

Annual growth since 1990 = 7.4%

~200 ships with accommodations for 300,000 passengers and another 125,000 crewmembers

Total worldwide: 275 ships, 16 - 18 million passengers



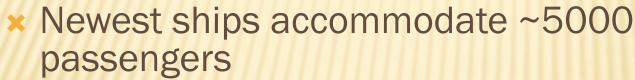
#### **CARNIVAL CORPORATION**







\* 11 brand names, 53% of the North American market (Carnival, Holland America, Princess, Seabourn, Cunard, Costa, Aida, Ibero, P&O, P&O Australia, Ocean Village)



- × 95 ships with another 11 on order -more than 210,000 berths (double occupancy)
- Occupancy runs as high as 115%
- Profit of \$12 billion for past five years combined – No corporate income tax













#### ROYAL CARIBBEAN CRUISES LTD



- substituting stress in the substitution of American market (Royal Caribbean Int'l, Celebrity, Azamara, Pullmantur, Croisieres de France + TUI (Germany) which owns Thomson Cruises in UK
- Newest ship (Dec 2009) will accommodate as many as 7,300 passengers + 2,500 crew
- \* 39 ships plus seven on order more than 100,000 berths double occupancy
- Occupancy runs as high as 115%
- Profit of more than \$2.5 billion for last four years combined - No corporate income tax















#### **SMALLER PLAYERS**

- The "Big Three" control close to 95% of the cruise industry (Carnival + Royal Caribbean + NCL)
- Other Players
  - × Ultra-Luxury Silversea, Seadream Yacht Club
  - Prestige Cruise Holdings
    - \* Regent Seven Seas
    - \* Oceania
  - × Niche Players
    - ⋆ Disney
    - \* MSC
    - \* Pocket Cruises

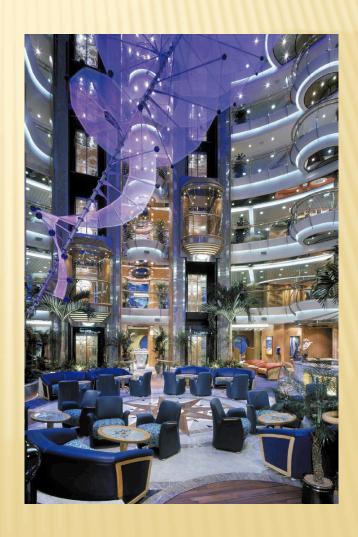
#### **CHANGES IN THE CRUISE INDUSTRY**

- "Drive to" cruising
- Shift to greater onboard revenue Onboard revenue centres (\$43 profit per pax per day in 2007 – more today)
- Reducing time in ports
- Dropping ports to save money
- Move to larger ships the ship is the destination
- Corporate ownership of cruise terminals
- As Mickey Arison says -- It's all about making money.



#### CHANGING DEMOGRAPHICS OF PASSENGERS

- Not all cruise lines attract the same passengers
- As cruise prices go down, the clientele changes
- As onboard revenue increases, onshore revenue decreases



#### **CRUISE SHIP - PORT RELATIONS**

- Port Fees range from zero to \$50+ - how much is enough?
- Shore Excursions One-third of cruise line net profit comes from shore excursions
- Shopping Programs Flat fees vs percentage take; Competition with onboard stores
- Spending studies
  - + Assume \$100 per passenger/day
  - + Actual spending much less (\$35 45)
  - Belize and Costa Rica: cruise is 75% -80 of visitors; 10% of employment in hospitality sector





#### **CRUISE TOURISM IS A BUSINESS**

- × Issues
  - + Cruise ships are mobile
    - Drive a hard bargain (equitable division of revenue)
      - \* Shore excursions
      - \* Shopping programs
      - \* Infrastructure
  - + Playing ports off one another
  - + Vertical integration
    - Onboard stores (LVMH)
    - Onshore stores, especially in Caribbean and Alaska
  - + Supply chains and local economy

### CRUISE TOURISM IS A BUSINESS, CONT'D

- × Issues
  - + Risk of displacing traditional tourism
    - × People pollution
    - × Carrying capacity of sites
- What is the value of cruise tourism How do ports protect their own interests
  - + Maintain high self esteem
  - + Recognize there are no guarantees
  - + Rely on own research
  - + Cooperate with other ports (cruise ships need ports more than ports need cruise ships)
  - + Public involvement in decision-making

#### MITIGATING IMPACTS OF CRUISE TOURISM

- Key West Getting Ugly
- Hotels and restaurants had lost business

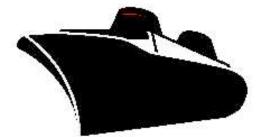




### **KEY WEST**

Paid Pol. Ad. Committee for a Livable Old Town - www.livableokhown.com

#### DID YOU KNOW...?



## Cruise Ships DODGE TAXES

Cruise ships escape federal taxes through registery in foreign countries like Liberia. We shell out for their security while they pay pennies to third world governments. They have an unfair advantage over local lodging. They don't pay sales or bed taxes and are not subject to labor laws like minimum wage. Why are we supporting them? Paid Pol. Ad. Committee for a Livable Old Town - www.livableoktown.com

#### DID YOU KNOW ...?



# Drug Smugglers like Cruise Ships

Some passengers leave more than the typical, paltry contribution to the local economy.

Last week, 20 crew members and passengers were indicted for operating a drug smug-

gling ring which imported hundreds of pounds of cocaine into the US. It included a 68 pound seizure made in Key West, only one of many busts on cruise ships through the years.

#### MONTEREY BAY, CALIFORNIA

- Written commitment guaranteeing no discharges in Monterey Bay National Marine Sanctuary
- Crystal Cruises' Harmony 36,000+ gallon discharge
- \* "We didn't break the law, we only broke our word" (ICCL and Joe Valenti of Crystal Cruises)
- Crystal banned from Monterey for 15 years

### **WASHINGTON STATE**

- Agreement to use low sulfur fuel not followed
- Memorandum of Understanding with Industry
- No discharge within 4 miles; no sewage sludge within 12 miles
- Celebrity Mercury violation discovered in 2006
  "But three of the violations were in Canada so they don't count"
- Norwegian Sun in 2003 16,000 gallons raw sewage ... no denial, but contested the state's jurisdiction to do anything about it



#### **ALASKA**

- Alaska Cruise Ship Initiative 2000
  - + Testing of MSDs
  - + Leads to discharge standards
  - + Certification of AWTS
- Alaska ballot Initiative 2006
  - + Onboard observers (Ocean Rangers)
  - Discharge standards (Alaska WQS)
  - + 60% violations in 2008 (n=45); 72% violations in 2009 (n=66)
  - + Ammonia, zinc, copper, BOD, pH, chlorine, fecal colform

### **CALIFORNIA**

- "Trust is not effective environmental policy" (Sen. Joe Simitian)
- No wastewater, sludge, oily bilge, or incinerator use in state waters; low sulfur fuel within 24 miles of coast; reduced speed limits, cold ironing.

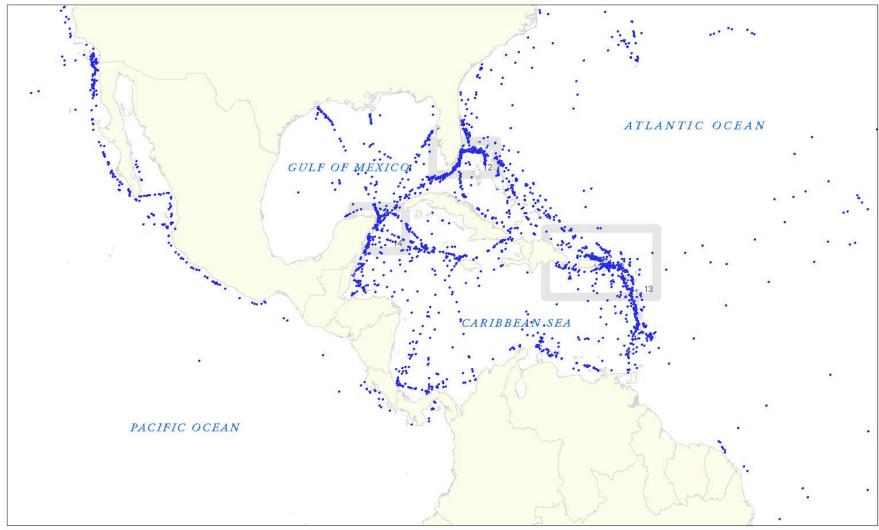


Figure 11: Discharge Start Points

Caribbean 300 kilometers

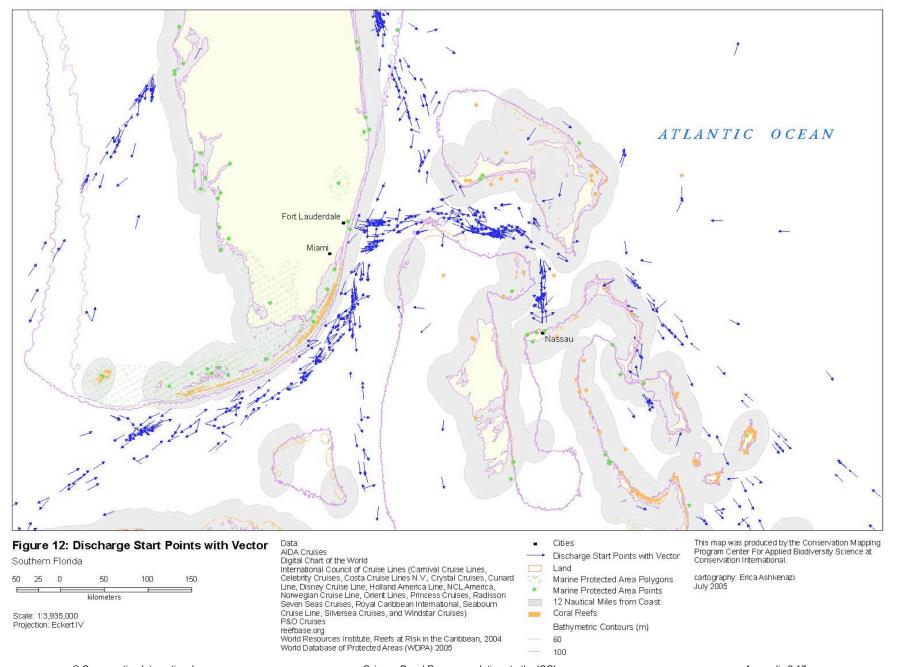
Scale: 1:28,750,000 Projection: Eckert IV

Data:
AIDA Cruises
Digital Chart of the World
International Council of Cruise Lines (Camival Cruise Lines,
Celebrity Cruises, Costa Cruise Lines N.V., Crystal Cruises, Cunard
Line, Disney Cruise Line, Holland America Line, NCL America,
Norwegian Cruise Line, Orient Lines, Princess Cruises, Radisson
Seven Seas Cruises, Royal Caribbean International, Seabourn
Cruise Line, Silversea Cruises, and Windstar Cruises)
P&O Cruises

Discharge Start Points Land Extent of detail figure Detail figure number

This map was produced by the Conservation Mapping Program Center For Applied Biodiversity Science at Conservation International.

cartography: Erica Ashkenazi July 2005



## MERCURY IN VICTORIA, BRITISH COLUMBIA

